

TERMS AND CONDITIONS

We want to take this opportunity to remind you of our terms and conditions where restoration credit or remakes are concerned. In turn, this should help with regards to your own case planning and ordering.

- Please allow 10 working days for return of work (excludes mailing days)
 - Restoration/s returned for either credit or exchange must be in their original form (within reason)
 - Aesthetic appearances; any alterations within one month are guaranteed
 - Restorations returned for credit after three months will be subject to a 50% fee.
 - Restorations made after permission of customer's analysed impression will not be refunded
 - Any re-make due to re-preparations will be fully charged.
 - LDentec are not responsible/liable for any patients allergic reactions to materials used in restorations
 - Any cancellation of cases while in the process of construction will be charged based on the condition of progress stage and at my discretion.

We trust the above is a helpful reference to you and your practice.

We thank you for your continued business.

Cuong Luong